# QI Evidence Update December 2021

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## 1. Improvement

o Exploring healthcare staff narratives to understand the role of quality improvement methods in innovative practices during COVID-19 (BMC Health Services Research, Nov 2021)
o Physicians' clinical experience and its association with healthcare quality: a systematised review (BMJ Open Quality, Nov 2021)
o Quality improvement in practice—part three: achieving the triple aim through the systematic application of quality improvement (British Journal of Healthcare Management, Oct 2021)
o The effectiveness of quality improvement collaboratives in improving stroke care and the facilitators and barriers to their implementation: a systematic review (Implementation Science, Nov 2021)
o Applying an Equity Lens to Performance Improvement (Institute for Healthcare Improvement, Nov 2021)
o Lessons for Improvement Leaders in Any Setting (Institute for Healthcare Improvement, Nov 2021)
o Estimating the effect of health service delivery interventions on patient length of stay (Journal of the Royal Statistical Society, Nov 2021)
o Improving management of hospital discharges (short film) (Look Ahead & Camden and Islington NHS FT, Nov 2021)
o QI/Patient Experience Opportunity: 12 Trusts wanted to join 'Scale, Spread and Embed' project: using Friends and Family Test data in real-time to improve patient experience (Imperial Healthcare/The Health Foundation)

## 2. Sustainability

o COP26: Fifty countries commit to climate resilient and low carbon health systems (BMJ, Nov 2021)
o UK health services make landmark pledge to achieve net zero (Department of Health and Social Care, Nov 2021)
o How NHS Wales is responding to the climate emergency (NHS Confederation, Nov 2021)
o An anchor approach to sustainability (The Health Foundation, Nov 2021)
o Going green, what do the public think about the NHS and climate change? (The Health Foundation, Oct 2021)

## 3. Patient Involvement

o Most patients are positive about their hospital care, but too many let down by a lack of information and support when they leave (Care Quality Commission, Oct 2021)
o Coproduction, Coeducation, and Patient Involvement: Everyone Included Framework for Medical Education Across Age Groups and Cultures (JMIR Medical Education, Nov 2021)
o Mapping the Lived Experience Landscape in Mental Health (National Survivor User Network, Nov 2021)
o Reframing the Patient Experience - A new scorecard for healthcare leaders (The Siemens Healthineers Insights Series, Oct 2021)

## 4. Integrated Care

o Integrated Care in England–what can we Learn from a Decade of National Pilot Programmes? (International Journal of Integrated Care, Oct 2021)
o Building frontiers (National Association of Primary Care, Nov 2021)
o Working harder than ever to support patients and communities: examples from across the NHS (NHS Confederation, Nov 2021)
o Have integrated care programmes reduced emergency admissions? Lessons for Integrated Care Systems (The Health Foundation, Oct 2021)

- A 'radically realistic' vision for adult social care (The Kings Fund, Nov 2021)
- Public health and integrated care reform: doing the knitting (The Kings Fund, Nov 2021)

## 5. Strategy

- Nowhere else to turn: exploring high intensity use of accident and emergency services (British Red Cross, Nov 2021)
- Waiting lists are inevitable. It's how we manage them that matters (Healthwatch, Nov 2021)
- Timely access to care: Principles for recovery (National Voices, Nov 2021)
- State of the Provider Sector 2021 (NHS Providers, Nov 2021)
- Attracting, supporting and retaining a diverse NHS workforce (Nuffield Trust, Nov 2021)
- Crowding and its consequences (Royal College of Emergency Medicine, Nov 2021)
- 10 unsustainable pressures on the health and care system in England (Royal College of Nursing, Nov 2021)
- Delayed hospital handovers: impact assessment of patient harm (The Association of Ambulance Chief Executives, Nov 2021)
- Caring for older patients with complex needs, How does England compare with 11 OECD countries? (The Health Foundation, Nov 2021)

## 6. COVID-19

- From chaos to control – experiences of healthcare workers during the early phase of the COVID-19 pandemic: a focus group study (BMC Health Services Research, Nov 2021)
- Understanding vaccine hesitancy through communities of place (Institute for Community Studies, Nov 2021)
- Health spending during Covid-19: how does the UK compare? (Nuffield Trust, Nov 2021)
- Briefing: Assessing the impact of COVID-19 on the clinically extremely vulnerable population (The Health Foundation, Oct 2021)

## 7. Technology

- Unintended consequences of online consultations: a qualitative study in UK primary care (British Journal of General Practice, Oct 2021)
- NHS Digital and NHSX to merge with NHS England (Digital Health, Nov 2021)
- Putting data, digital and tech at the heart of transforming the NHS (Department of Health and Social Care, Nov 2021)
- How new technology can help clinical quality, productivity, and the healthcare workforce (London School of Economics, Nov 2021)
- Fit for the future: What can the NHS learn about digital health care from other European countries? (Nuffield Trust, Nov 2021)

## 8. Events & Training

- Rapid Evaluation in Health Care 2022 - 25-26 January 2022 - free virtual conference (The Health Foundation & Nuffield Trust)
- Collaborative Working in a Remote Team (free virtual course, University of Leeds)
- Improvement Fundamentals (free ongoing virtual courses, NHS England)